

USEFUL CONTACTS

OUR COMMITMENT TO THE AREA

As of Dec 2019, all the people who work for Station to Station have been local residents. This means we know in person most of the people we work for. If you reach out to us, we will do our very best to resolve your issues by using all our local knowledge and contacts. After all, you are our neighbours!

FIRST MILE RECYCLING

Get in touch to find out more about reduced rates for recycling and waste collection, exclusive for Station to Station BID members. Email: customers@thefirstmile.co.uk
Tel: 0800 612 9894

THE PLACE SUPPORT PARTNERSHIP

Get in touch to realise the savings you could be making on your bills. This is a FREE service for all BID members. Email: info@placesupportpartnership.com
Tel: 0333 015 6289/07982 414 545

ONLINE BUSINESS DIRECTORY

Get in touch to create a listing in our online directory, benefiting from regular social media promotions. Email: info@stationtostation.london

STATION TO STATION JOBS BOARD AND RECRUITMENT SERVICE

If you have a role that you'd like to advertise and recruit for locally email: info@stationtostation.london or contact us via Facebook/Twitter or Instagram

FREE PLANNING ADVICE SERVICE

Get in touch to access this service, providing professional advice on planning issues. This is a FREE service for all BID members. Email: info@stationtostation.london

FLY TIPPING

Let us know if you spot this as we have close links with the team at Lambeth. Working collectively we have helped Lambeth to fine a number of persistent fly tippers in the area.

ABANDONED VEHICLE REMOVAL

Report abandoned vehicles directly to Lambeth via this link: https://abandoned-vehicles.lambeth.gov.uk/report/Abandoned_Vehicles

LARGE RUBBISH AND WASTE REMOVAL

MM Bargain Removals, fully licensed rubbish removal company, based in Norwood High Street. Email: mmbargain@outlook.com
Tel: 07988 607 915

PEST CONTROL SERVICES

Crystalkil, based at Parkhall Business Centre. Email: info@crystal-group.co.uk
Tel: 020 8503 3380

ELECTRICAL AND PLUMBING SERVICES

EGS, based on Norwood Road. Email: info@egs.london
Tel: 020 8670 9944



STATION
TO
STATION
WEST NORWOOD & TULSE HILL BID

**THE BENEFITS
OF BEING A
STATION TO STATION
BID MEMBER**



STATION
TO
STATION
WEST NORWOOD & TULSE HILL BID

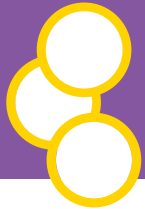
 @StationTStation
 /StationtoStationWNandTH
 @stationtostationbid
info@stationtostation.london
www.stationtostation.london

Inward investment

In the last 12 months we have seen the equivalent investment in every pound of levy paid

= £135,000 of external funding

applied for and won



Money Saving Services

with First Mile

£15,000 of waste & recycling savings

in the last 5 years (10,000 trees!)

£216 average customer saving per year
72% recycling rate (London avg 52%)



Free Business Support Services

£25,000 business rates reductions for high street businesses affected by the Thames Water road works

32 businesses helped to receive Thames Water compensation

Improving the area

Locally procured **Christmas trees**, festive windows and lighting

Sponsored events that promote footfall such as Feast Christmas Market & Food Week, local film and performance festivals



Covid-19 Support

100% of 267 local small businesses

helped to access grant funding

Advocate for dozens of businesses in rent negotiations with landlords



Money Saving Services

with Place Support Partnership

£30,000 in savings

on utilities, merchant services & insurance identified to members who used this **FREE** service

Average **£1,700 worth of savings** per business over 3 years

Free Business Support Services

Free **Photography Service** to support businesses who want to improve their online presence.

Free **Recruitment Service & Jobs Board** to support our members to advertise and recruit local residents for roles



Improving the area

Set up of communications groups for businesses to share information on Covid, crime, anti-social behaviour, fly tipping, abandoned vehicles etc.

250+ businesses now active in these groups, forming a cohesive business community

Covid-19 Support

60+ businesses ineligible for government grants assisted to access

Economic Resilience Funding of over £660,000*

* as of June 2021



“ *I always thought I kept a pretty tight rein on our expenditures, but Rishi was still able to find us savings on our card terminal fees.* **”**

- Hayley McIntyre, H&M Meats, Norwood High Street

Free Business Support Services

Free **Planning Advisory Service** to support

businesses to get quality advice and guidance on planning applications to develop their businesses



Improving the area

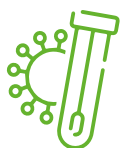
Maintenance of planting on Station Rise, Hoopla Gardens & Bzz Garage

Partnering with South London Botanical Institute to 'depave' some areas and **add more greening to the area**



Covid-19 Support

500 locally-made face visors sourced & delivered to businesses until national supplies caught up with demand



Coordinated access and delivery of **2,000 Covid testing kits** to enable businesses to operate safely

FREE Business Support Services

Nearly 200 businesses

listed on our Online Business Directory, reaching **35,000+ local residents**



FREE Business Support Services

10,000 copies Parkhall Directory
20,000 promotional leaflets printed and distributed locally
Social media presence quadrupled, with over **70,000 views of our posts** in the last 18 months



Improving the area

Rebrand of the industrial estate, **Norwood Works**, with colourful murals & oil drum planters

Removal of abandoned vehicles & fly tipping

New and creative businesses projects in the area