



**Station To Station AGM  
Otter Trading  
19<sup>th</sup> October 2023**

**Present:**

John Price	Portico Gallery
Melissa Chubb	Andrea Felice
Damion Viney	Co-Accounting
Domani Beer	Otter Trading
Olga Fitzroy (Cllr)	Lambeth
Guy Bridger	Taxfile
Bronwen Rice	S2S
Charlotte Ashworth	S2S
Alison Gibbs	S2S

**Apologies:**

Rheanne Holm	Lambeth
Stephanie Correia	Chair, formerly SRA
Kelly McClymont	Shout House
Nick Willoughby	Street Food Union

Item	Notes	Action
1.0	<p><b>Chair's Report</b></p> <p>John Price welcomed everyone to the meeting.</p> <p>He began by summarizing Station to Station's achievements in the past 12 months:</p> <ul style="list-style-type: none"><li>- High Streets for All Challenge Fund</li><li>- ChooSE27 app</li><li>- Business Climate Challenge</li><li>- Electric delivery van</li><li>- Lambeth Gold recycling</li></ul> <p>JP then highlighted the unusual structure of our BID – retail, office space and light industry, and explained that our projects vary as a result – some are intended to support all businesses, some are specific to a particular sector.</p>	

		<p>The structure of our meetings have changed this year, as we have moved to a steering committee meeting every couple of months to focus on a particular theme, and for businesses to bring their own issues to the table. (the full board attends, other levy paying businesses are welcome to join). The directors meet separately with CA and BR to discuss specific management issues.</p> <p>JP then highlighted the projects this year which supported the retail community:</p> <ul style="list-style-type: none"> <li>- Improved street cleaning, graffiti removal, and reducing the number of wheelie bins on the street, and targeting fly tipping hotspots which has come as a result of us working with Lambeth Gold and therefore Serco, the contractors who clean the streets for the council.</li> <li>- Shoplifting prevention: 2 individuals now in prison and others under banning orders thanks to work with TMEye. We have a much closer working relationship with the chain stores, and we continue to support the off licenses in our efforts to reduce the sale of high strength alcohol.</li> <li>- Christmas markets and Halloween trail took place in 2022 and will be happening again soon.</li> </ul> <p>Support for the business and industry sectors:</p> <ul style="list-style-type: none"> <li>- CPZ: Melissa Chubb has been working with other Parkhall tenants to make the case for supporting businesses who need regular access to vehicles in the Parkhall area as a key part of their work.</li> <li>- Norwood Works: Karma Kitchen development has raised concerns from residents and neighbouring businesses. We are working with KK to ensure good environmental/ social/noise protections are in place, and lobbying to ensure Norwood Works industrial/office spaces are kept in business use, not residential conversions.</li> <li>- We continue to try and find local tenants and suitable candidates to fill some of the long-term empty spaces.</li> </ul> <p>JP finished by thanking all attendees for joining us, and reiterated his wish that more local businesses and organisations could attend our events in person. He feels that all those who put the effort into supporting the local community and other businesses, will find that the more they put in, the more they get out.</p>	
2.0	<b>Financial Report</b>	Damion Viney presented the accounts, which were adopted.	

3.0	<b>Articles of Association &amp; board membership</b>	<p>BR presented the articles of association, which board members present ratified. Names of board members and directors resigning and reelected were confirmed. Details will be sent to Companies House.</p> <p>Addendum: Anthony Campling resigned as a board member due to ill health, this was not received until after the AGM and the board membership has subsequently been amended to reflect this.</p>	
4.0	<b>BUD Leaders</b>	<p>Marilena presented a summary of the Happier Healthier Workplaces project for 2023, building on the earlier stage of the project. This year, BUD Leaders tailored their work to suit the particular needs of our local businesses, focusing on training workshops, wellbeing and financial health.</p> <p>Their initial exploration found that business leaders felt a lot of pressure to support their teams through the pandemic, and employees likewise felt when the support was lacking. This was developed into a range of tools to address these needs:</p> <ul style="list-style-type: none"> <li>- Leadership training course</li> <li>- Subsidised yoga and gym membership</li> <li>- Employee Assistance Programme (which will continue)</li> <li>- Money Health Chats with Centre 70</li> <li>- Webinars, workshops and advice surgeries</li> <li>- Business rates support with Mo Smith</li> </ul> <p>Marilena shared some case studies and anonymous feedback. She and CA also confirmed that many of the experiences and training would be useful case studies for the future: we can apply solutions and ideas that have worked for others to help new businesses, and participants can be ongoing support networks for each other. Some projects like Money Health Chats and business rates support will continue on an ad hoc basis.</p>	
5.0	<b>Loqiva</b>	<p>Marcus updated us on the ChooSE27 town app, which is currently in soft launch stage. He explained how businesses would be able to send push notifications, and access their own dashboard to manage their business listing. There will be opportunities to run user surveys, launching location-specific special offers (e.g. getting a notification as you walk past).</p> <p>44 businesses have added content so far, and Marcus encourages word of mouth amongst the business community to get more to sign up. There will be promotion in-person at Feast, and window decals with a QR code to scan to download the app.</p>	

		<p>JP asked who owns the ChooSE27 data – Marcus confirmed that S2S owns it but Loqiva is the data processor. GB asked how ChooSE27 might be used to support the night-time economy in particular, and if any personal safety elements could be incorporated. Marcus confirmed in future there could be the ability to advertise late availability – e.g. ‘we have a table free tonight’. CA added that Walksafe is a popular app to help people plan safe routes to walk home, and the safer neighbourhood meeting will continue to advise on future developments in this area, which CA will be able to share more details on soon.</p>	
6.0	<b>Date of next meeting</b>	<p>Next steering group meeting: Wednesday 15<sup>th</sup> November, 8am breakfast at Queen of the South, Tulse Hill</p>	